

RESOLUTION NO. 917

**A RESOLUTION OF THE BOARD OF COMMISSIONERS FOR  
ADDENDUM #2 TO THE CUSTOMER SERVICE POLICY**

**WHEREAS**, Kittitas County Public Utility District No. 1 finds that it is beneficial to update policies with addenda as additional information becomes known; and

**WHEREAS**, RCW 80.28.080 and RCW 80.28.090 provide guidance and regulations; and

**WHEREAS**, subsequent to the approval and distribution of **Resolution 860** - Customer Service Policy on October 27, 2015, the Commission finds it advantageous to set guidelines for adjustments to billing for unintended rate change consequences; and

**WHEREAS**, the attached language and guidelines for adjustments to customer billing as a result of rate changes included in Exhibit A should be added to the Billing section of the Customer Service Policy; and

**NOW, THEREFORE, BE IT RESOLVED** that the Commissioners of Kittitas County Public Utility District No. 1 by executing this Resolution approve and adopt the Addendum, as set forth in Exhibit A attached hereto.

**IN WITNESS WHEREOF**, the undersigned, being all the members of the Board of Commissioners of Kittitas County Public Utility District No. 1 have executed this Resolution of the Board of Commissioners on this 29th day of November, 2016.

  
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Roger Sparks, President

  
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Shan Rowbotham, Vice President

  
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Paul Rogers, Secretary