

For more information contact:
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Kittitas PUD Taking Proactive Measures to Protect Employees and Customers from COVID-19

Kittitas PUD is actively monitoring information regarding COVID-19, and is following federal, state, and local agency recommendations.

Kittitas PUD operates critical infrastructure in our community that our customers rely on and will continue to operate as normal until further notice.

Should Kittitas PUD be required to take additional action, Kittitas PUD will notify customers promptly and ensure services are provided to customers, while still ensuring employees and our community remain safe. Thank you for your patience and understanding should this situation arise.

Kittitas PUD has many options available to customers to remain informed about updates from the Kittitas PUD, and to complete their required business from the comfort of their own home. If you have concerns about being able to pay your bill as required, please contact the office to discuss your individual situation.

- Email alerts – Customers may enroll to receive email alerts from Kittitas PUD. Login to KittitasPUD.com and select Alerts to enroll for notifications or contact the office.
- Online Payments – Customers may make payments by logging in to KittitasPUD.com, or through our [Quick Pay](#) option (which only requires account number, name, payment amount, and card or bank information).
- Telephone Payments – Customers may make payments by phone with the office during regular business hours or with our call center after-hours.
- Drop Box – Payments may be dropped in either our drive-up or walk-up drop boxes at 1400 Vantage Hwy. Payments are removed from boxes at least twice each business day.

At this time, it is recommended customers follow CDC recommendations. Employees have been instructed to do the same.

- Stay home when you're sick
- Cover your coughs and sneezes with a tissue or your sleeve
- Wash your hands often with soap and water
- Avoid touching your eyes, nose, or mouth with unwashed hands
- Clean frequently touched surfaces and objects
- Follow social distancing protocols and avoid people who are sick