

## **FOR IMMEDIATE RELEASE**

Friday, March 13, 2020

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Find us at [kittitaspud.com](http://kittitaspud.com) or follow us on Facebook.



## **Update to Kittitas PUD's response to COVID-19: Effective Monday, March 16, 2020, Kittitas PUD will be closing all public facilities, and limiting face to face interactions with customers, contractors, and vendors.**

Kittitas PUD operates critical infrastructure in our community that our customers rely on. We are taking steps to ensure the District can maintain electrical services vital to our community and economy. Out of an abundance of caution, we are taking steps to limit the potential spread of the virus.

As of Friday, March 13, 2020, the District does not have any employees or contractors away from work due to the virus or any flu-like symptoms.

We will continue to respond to outages and emergencies, and to conduct business by phone, email and online. Employees and contractors will be provided the supplies necessary to stay healthy on the job and avoid the spread of germs.

Front office lobby and Building B rental facility will remain closed to the public until further notice. Co-worker, customer, vendor, and contractor meetings will be conducted by phone or email whenever possible.

Board of Commissioner meetings and public meetings will be conducted by phone or online. Meeting notices and call-in information will be published prior to meetings per OPMA.

Kittitas PUD management staff will continue to monitor the situation carefully and implement Centers for Disease Control, federal, state, and local Department of Health recommendations.

Rest assured that Kittitas PUD employees are still working and available to customers. Customers with questions about their accounts or services can still get answers by calling the office, visiting our website, or emailing [customerservice@kittitaspud.com](mailto:customerservice@kittitaspud.com). Utility bills can be paid by phone, online, or in the drop boxes at the office.

We ask for your patience and understanding as we work to provide the best service possible while protecting employees and customers. We are confident at this time that these precautionary measures are the right ones for customer and employee safety.

- Matt Boast, Kittitas PUD General Manager